

Customer Support Enrolment August 2023



Enrolment

This guide will outline how to enrol new learners onto NCC qualifications on Quartz.

Key points when enrolling learners:

- For NCC qualifications you must use the *eEnrolment template* within 'Documents and Forms' and also located on our Quartz support hub here: <u>Quartz Support Hub</u>
- For UCLan enrolment please use the UCLan template
- Students must be enrolled within 4 weeks of teaching commencing
- Enrolment does not initiate an invoice

Step 1:

Download the *eEnrolment template* and ensure the correct fields are inputted. Those highlighted in green are mandatory:

к9 \bullet : $\times \checkmark f_x$ D E F G DoB (DD/MM/YYYY) Gender Ethnicity National/Passport ID Email Address N Adjustment Comme A 1 ULN (UK Only)

Step 2:

Log on to NCC Quartz Centre Portal: https://quartzportal.nccedu.com/Login.aspx

Select Enrol Learners:



Enrol Learners

Centres will see the screen below:

Awarding Great British Qualifications	Actions -	Resources -	Administration -	'Centre Administrator' at NCC Test Centre	Rebecca Gooch
Candidate Enrolme	ent				
Please note that you are about t	to submit a file	e of enrolments fo	r which a new cohort will be created.		
The programme of learning					✓ View Info
The qualification					✓ View Info
					Continue 🕽





Centres must select 'Enrolment Programme' to enrol learners. Then select the corresponding qualification that you are enrolling learners on:

Awarding Great British Qualifications Actions -	Resources - Administration -	'Centre Administrator' at NCC Test Centre	Rebecca Gooch
Candidate Enrolment			
Please note that you are about to submit a fil	e of enrolments for which a new cohort will be created.		
The programme of learning	Enrolment Programme [100] [ENROLMENT]		✓ View Info
The qualification	1046 - Level 3 Diploma in Business [Level Three] 600/6416/X		▼ View Info
			Continue >

Please note you will only see the qualifications you are accredited for. If there are missing qualifications please contact you Customer Support Executive.

Step 3:				
	Awarding Great British Qualifications Actions -	Resources Administration	'Centre Administrator' at NCC Test Centre	Rebecca Gooch
	Candidate Enrolment			
	The programme of learning	Enrolment Programme [100] [ENROLMENT]		View Info
	The qualification	1046 - Level 3 Diploma in Business [Level Three] 600/6416	6/X	View Info
	Cohort description	VL001DB		
	Cohort Start Date	03/08/2023		
	Cohort End Date	24/07/2024		
	The site	NCC V Test, Page, MDEUP1		
	Notes on this submission			
	Candidate Registration file to submit text (.csv) or Excel (.xls or .xlsx)	Drop	o a registration file here	
		Select File	Or, se	lect a registration file
		No File		
	Amend			Continue >

Fill in the information on the screen. You must input information in the following fields:

Cohort description – Centres own internal code, not NCC Start date – when learners start their qualification End date – when learners are due to finish the entire qualification (usually an academic year depends on mode of study i.e. full time/part time) The site – which site are learners studying



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Centres must then submit the correct eEnrolment file:

Notes on this submission	n										
Candidate Registration fi text (.csv) or Excel (.xls or .xl	ile to submit sx)					Drop a registra	tion file here				
(This file contains 100 reco	ords)	Selec	t File					All Files Uploa	ded. Please sel	ect file(s) to upload.
This is a 'preview' of the	file you have	uploaded. The	ton (vellow) line	dian lava tha			ting helewithet	is displayed III	ST the first 20 I	ince of th	e file
NB: If the file does not a BUT DON'T FORGET th	appear to matc nen to re-drag-	ch the yellow co and-drop it, or	olumn-headings, re-select it - and	, you <i>can</i> pro d check agair	ceed to submit	gs we are expe he file but it may umn headings a	be subject to pro gainst your file's a	cessing delays.	Alternatively, e	dit the fil	e now,
NB: If the file does not a BUT DON'T FORGET th Unique Learner Number	appear to matchen to re-drag- First Name	the yellow co and-drop it, or Surname Do	blumn-headings, re-select it - and	, you <i>can</i> pro d check agair Gender	ceed to submit n the 'yellow' co Ethnicity Nati	gs <i>we are exped</i> he file but it may umn headings a nal ID Number	be subject to pro gainst your file's a Email	cessing delays. ctual content. City Country	Alternatively, e	dit the fil	Adjustment
NB: If the file does not a BUT DON'T FORGET th Unique Learner Number	appear to match nen to re-drag- First Name	ch the yellow co -and-drop it, or Surname Do	blumn-headings, re-select it - and	, you <i>can</i> proo d check agair Gender	e column neadli ceed to submit n the 'yellow' co Ethnicity Nati	nal ID Number	be subject to pro gainst your file's a Email	City Country	Alternatively, e	dit the fil Ability	Adjustme
NB: If the file does not a BUT DON'T FORGET th Unique Learner Number ULN (UK Only)	Appear to matchen to re-drag. First Name	ch the yellow ca -and-drop it, or Surname Do Surname Do	lumn-headings, re-select it - and B B (DD/MM/YYYY	, you <i>can</i> pro d check agair Gender ') Gender	e column neadli ceed to submit n the 'yellow' cc Ethnicity Nati	ys we are expected he file but it may umn headings a nal ID Number nal/Passport ID	be subject to pro gainst your file's a Email Email Address	ctual content.	Alternatively, e Employment Employment	dit the fil Ability Ability	Adjustmen

The above will then be displayed. You must ensure that the fields match to what we are expecting. There will be delays in enrolling learners if these do not match or centres use a different template.

Select 'Continue'.

ease confirm that you would like	te a new cohort, with the following information created. Your enrolment file will then be submitted against that cohort	
Programme	Enrolment Programme [100] [ENROLMENT]	
Qualification:	[1046] 1046 - Level 3 Diploma in Business [Level Three] 600/6416/X	
Cohort Description:	VL001DB	
Session Start Date	15/09/2023	
Cohort End Date	24/07/2024	
Site:	NCC	
Notes:		
File Name:	eEnrolment Template NCCEd.xlsx	

Centres will be asked to confirm the cohort submission. Select 'Submit' to progress.





Confirmation of submission will then appear. If there are any blank fields this will be processed by NCC.

	(Candidate En	rolment Subn	nission Confir	mation							
		A New cohort [18888] Candidate Registratic The auto-processing] VL001DB with a start ons file ref:1581 has be of these candidate regi	date of 15/09/2023 on een submitted. strations was unable to	programme/mod	dule [100] Enrolr o they will be sub	nent Programr	ne has bee ual entry.	n created.			
Show 100	entries							Search:				
Cohort ID	ा Centre Ref	비 Programme/Module ID	Programme/Module Old Code	ା Programme/Module Name	11 Qualification ID	11 Qualification Name	11 Cohort Description	Cohort 11 Start Date	Cohort 11 End Date	Cohort 11 Site Name	No. 11 of Regs.	
18888		100	ENROLMENT	Enrolment Programme	1046	Level 3 Diploma in Business	VL001DB	15/09/2023	24/07/2024	NCC	0	
18887		100	ENROLMENT	Enrolment Programme	1046	Level 3 Diploma in Business	Test 02	04/09/2023	31/01/2024	NCC	2	
18883		100	ENROLMENT	Enrolment Programme	1046	Level 3 Diploma in	Test 1 Malaysia	13/09/2023	31/01/2024	NCC	1	

Step 4:

Centres will then be able to view the submitted cohort. If there have been no issues with the submissions then all learners will appear when selecting on the Cohort. If there are any issues NCC will be in contact within 3-5 working days.

Enter Single	Cano	didate Regis	tratior	ı							:
Candidate R	egist	rations									
Click on the surr	name t	o review the car	ndidate's	s history	for your curr	ently selected cen	tre				
Click on the surr	name te	o review the car Candidate ID	uln	s history Title	for your curr Forename	ently selected cen	tre Date of Birth	Status	Metrics	Registered On	Registered

Centres can check the progress of enrolments using the administration icon on the 'Homepage':

Canc	lidate R	Registratio	ns Status							
Late	Ref ID	Cohort ID	Centre Ref	Cohort Description	Cohort Start	Cohort End	Regs	Programme/Module	Submission	Days Old
No	1581	18888		VL001DB	15/09/2023	24/07/2024	0	Enrolment Programme	15/09/2023	0
E-Re	sults St	atus								



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To add additional learners to the same cohort select to upload a batch of learners:



Awarding Great British Qualifications Actions -	Resources - Administration -	'Centre Administrator' at NCC Test Centre	Rebecca Gooch
Candidate Enrolment			
< Back to Cohort			
The programme of learning	Enrolment Programme		View Info
The qualification	Level 3 Diploma in Business		View Info
Cohort description	Test 02		
Cohort Start Date Cohort End Date	04/09/2023 31/01/2024		
The site	NCC ¥		
Notes on this submission			
Candidate Registration file to submit text (.csv) or Excel (.xls or .xlsx)	Dro	op a registration file here	
	Select File	Or, sel	ect a registration file

Use the same *eEnrolment template* to upload these learners.

Alternatively you can add single learners by selecting:

	Registration				
If you want to register the very	v same candidate as you	have just registered, please cl	ick on the Previous Registration b	button.	
If not, and you know your cano known, they will be displayed,	didate's Quartz ID, or yo and you will only need t	ur Local ID or their ULN, then to complete fields which are sp	complete that field and click Fill by pecific to this registration (e.g. emp	r Identifier . If your candidate's details loyment status).	are already
If you are registering a new ca other fields which you need to ULN	ndidate, then the Local I submit, or normally sub	D (if you have/know one) the omit with a registration.	ULN (if you know it) and at least th	e Forename, Surname and DoB – toge	ether with a
Click and type in a ULN	-				
ULN					
	Clear Fields	Previous Registration			
ULN Forenames	Clear Fields	Previous Registration Surname	DOB	Postcode	
ULN Forenames	Clear Fields	Previous Registration Surname	DOB	Postcode	
ULN Forenames Gender	Clear Fields	Previous Registration Surname	DOB Ability Status	Postcode	





Here Centres can input individual learner details.

If you require support please contact customer.support@nccedu.com